



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Health Service Regulation

**ROY COOPER** • Governor  
**MANDY COHEN, MD, MPH** • Secretary  
**MARK PAYNE** • Director

## MEMORANDUM

**TO:** EMS System Administrators  
EMS Personnel  
EMS Training Officers  
EMS Institution Program Directors  
EMS Instructors  
EMS Students

**FROM:** Todd Messer, Education Manager 

**SUBJECT:** Launch of Computer-Based Examinations

**DATE:** 5/22/2018

The North Carolina Office of EMS announces Computer Based Testing is open for registration and testing.

All students currently eligible to take the State Credentialing Examination may register in Continuum. To register, the student will:

- Follow the email instructions received from Continuum
- In the event the student did not receive an email from Continuum, the student should:
  - Access their profile in Continuum
  - Scroll down to the box listed as “Castle Exams”
  - Click on the register button

For more information regarding the registration process, please review the attached documents.

During this time of transition, questions regarding exams (Cancellation or Modification), location, payment or exam site specifics should be directed to Castle Candidate Support 919-572-6880 or [testing@castleworldwide.com](mailto:testing@castleworldwide.com). All other inquiries or Continuum related issues should be directed to Todd Messer- 919-855-3839 or [todd.messer@dhhs.nc.gov](mailto:todd.messer@dhhs.nc.gov).

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION**  
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